

Report Title:	Adult Services Business Plan 2017-2018
Contains Confidential or Exempt Information?	NO - Part I
Member reporting:	Cllr David Coppinger, Lead Member for Adult Services, Health and Sustainability
Meeting and Date:	Cabinet – 23 March 2017
Responsible Officer(s):	Alison Alexander, Managing Director/Strategic Director Adult, Children and Health Services
Wards affected:	All

REPORT SUMMARY

1. In October 2016, the Royal Borough agreed to enter into a partnership with Wokingham Borough Council to deliver its adult services through Optalis, a local authority trading company. This report provides the business plan for the delivery of adult services through Optalis in 2017-2018.
2. The service objectives set out in the business plan build on those delivered in 2016-2017.

1. DETAILS OF RECOMMENDATION(S)

RECOMMENDATION: That Cabinet notes the report and:

- i) Approves the Adult Services Business Plan for 2017-2018.

2. REASON(S) FOR RECOMMENDATION(S) AND OPTIONS CONSIDERED

- 2.1. In October 2016, the Royal Borough agreed to enter into a partnership with Wokingham Borough Council to deliver its adult services through Optalis, a local authority trading company. This report provides the business plan for the delivery of adult services through Optalis in 2017-2018.
- 2.2. The service objectives set out in the business plan, see appendix 1, build on those delivered in 2016-2017 and have been developed in the light of current performance and key priorities, including delayed transfers of care and the NHS commitment around Transforming Care Pathway.
- 2.3. There are seven objectives for 2017-2018:
 - Deliver a more agile and rapid response to residents which is based on having different conversations with residents maximising community support, enhancing residents' abilities and independence.
 - Deliver the Transforming Care Pathway action plan.
 - Work on a career structure to retain high performing social care staff who do not hold a social work qualification.
 - Implement making safeguarding personal across the statutory agencies.
 - Maintain a good performance on delayed transfers of care.
 - Ensure contract compliance with the Royal Borough's service specification.

- Ensure all regulatory services achieve a good outcome through Care Quality Commission inspection.

2.4. The business plan is the operational delivery plan for adult services. The service specification with Optalis sets out the performance management framework and expectations for the contract.

Table 1: Options

Option	Comments
Approve the Adult Services Business Plan for 2017-2018. This is the recommended option.	The business plan sets out the objectives for Adult Services for 2017-2018 which aims to provide a consistent and coordinated response to residents with adult social care needs.
Not to have a business plan for Adult Services This is not the recommended option.	Not having clear objectives for Adult Services for 2017-2018 will not enable the Royal Borough to meet its statutory duties under the Care Act.

3. KEY IMPLICATIONS

3.1 The key implications of the recommendation are at table 2.

Table 2: Key implications

Outcome	Unmet	Met	Exceeded	Significantly Exceeded	Date of delivery
Delivery of Adult Services business plan 2017-2018	30 June 2018	31 March 2018	28 February 2018	31 January 2018	31 March 2018

4. FINANCIAL DETAILS / VALUE FOR MONEY

4.1 No financial implications. All activities outlined in the Business Plan will be met from existing budgets.

5. LEGAL IMPLICATIONS

- 5.1 The Council has a range of statutory duties in relation to the provision of adult services principally:
- Those linked to its functions and responsibilities under the Care Act 2014.
 - Regulations in relation to the delivery of public health duties as set out in the Health and Social Care Act 2012.
- 5.2 Delivering the business plan service objectives will support the Royal Borough to comply with its statutory obligations in relation to adult services.

6. RISK MANAGEMENT

6.1 The risks are set out in table 3.

Table 3: Risks and controls

Risks	Uncontrolled Risk	Controls	Controlled Risk
Impact of transition to Optalis delays implementation of the service objectives.	MEDIUM	Tight performance monitoring. Senior management sponsorship	LOW
Service objective activities do not have the desired impact.	MEDIUM	Robust monitoring of the business plan. Senior management sponsorship	LOW

7. POTENTIAL IMPACTS

7.1 None.

8. CONSULTATION

8.1 The report will be considered by Adult Services Overview and Scrutiny Panel on 16 March 2017, comments will be reported to Cabinet.

8.2 Consultation has also taken place with the Deputy Director Health and Adult Social Care.

9. TIMETABLE FOR IMPLEMENTATION

9.1 The implementation timetable is at table 5.

Table 5: Implementation timetable

Date	Details
1 April 2017 to 31 March 2018	Delivery of Adult Services business plan

9.2 Implementation date if not called in: Immediately.

10. APPENDICES

10.1 Adult Services Business Plan 2017-2018

11. BACKGROUND DOCUMENTS

11.1 None

12. CONSULTATION (MANDATORY)

Name of consultee	Post held	Date sent	Commented & returned
Cllr David Copping	Lead Member for Adult Services	22/2/17	23/2/17
Alison Alexander	Managing Director	22/2/17	23/2/17
Russell O'Keefe	Strategic Director	22/2/17	
Andy Jeffs	Interim Strategic Director	22/2/17	
Rob Stubbs	Section 151 Officer	22/2/17	
Terry Baldwin	Head of HR	22/2/17	
Angela Morris	Deputy Director Health and Adult Social Care	22/2/17	

REPORT HISTORY

Decision type: Key decision 15 February 2017	Urgency item? No
Report Author: Hilary Hall, Head of Commissioning – Adults, Children and Health, 01628 683893	